Arizona Regional Extension Center &
Health Information Exchange

Ensuring that Arizona’s providers meet *Meaningful Use*

Melissa Rutala, MPH
Chief Executive Officer
Arizona Health-e Connection

• Arizona Regional Extension Center
  – The Basics
  – Arizona Strategies
  – Now and Beyond
• Health Information Exchange
  – Progress to Date
  – ONC Priorities
  – Next Steps

**REC: The Basics**
REC Target & Value

- Mission/Value Statement
  - To be a trusted, neutral entity that offers the tools, resources and communities of practice that Arizona healthcare providers need to foster Meaningful Use of electronic health records.

- Provider Target
  - Target of 1,958 PPCPs to MU by April 2014
Arizona Regional Extension Center

Regional Extension Center Provider Assistance Process

1. Join the Arizona Regional Extension Center
2. Receive Technical Assistance Services
3. Achieve Meaningful Use
4. Apply for and Receive Incentive $SSSS

Comprehensive Support throughout the Entire EHR Process

- Plan
- Assess/Plan
- Execute
- Use, Evolve, Optimize

- Readiness Assessment
- Practice Workflow Redesign
- EHR System Implementation and Pit Mgmt
- Partnering with State and Local HIEs
- HIT Education
- Partnering with State and Local HIEs
- Privacy and Security Best Practices
- Achieving Meaningful Use
- Services for those with a Certified EHR or with No EHR

REC: The Arizona Strategies
**REC Provider Offerings and Fee Structure**

<table>
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<tr>
<th>Offering</th>
<th>Recipient</th>
<th>Timeframe</th>
<th>Fee Structure</th>
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<tr>
<td>Direct Technical Support</td>
<td>Health EHR Implementers</td>
<td>1-2 weeks</td>
<td>FREE</td>
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<tr>
<td>Direct Technical Support</td>
<td>Health HIT Standards</td>
<td>1-2 weeks</td>
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<td>Direct Technical Support</td>
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**FREE for PPCPs who sign-up by February 28, 2011**

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**Arizona REC Strategies**

- **Vendor Neutral**
  - Will support any Meaningful Use certified EHR vendor
  - Implementing strategies to work with all vendors - both EHR and HIT ancillary
  - Stay tuned for new collaborative opportunities

- **Collaborative approach**
  - Multi-stakeholder effort in outreach
  - Strategic alliances with labs, health plans and others

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**Coordination is Key!**
Who Formally Endorses the REC?

Endorsing Organizations – Growing Daily!

Outreach Activities

- AHCCCS Coordination with Az Health Plan Association
  - 2 fax blasts and 1 mailing
- Arizona Integrated Physicians
- Pima County Medical Society
- BCBS-Az Provider Mailing
- Continued coordination with AOMA, ArMA, RHO, UHC, SQL, AACHC, AzHHA, etc.

REC: Now and Beyond
Enrollment to Date

- 600+ PPCPs enrolled
- Over 30% have EHR already
- “Free” membership and enrollment extended until February 28, 2011
- Non-PPCP membership and services will be available soon!

One year down- where to from here?

- Sustainability
  - Changes in REC program promote longer term support and success
  - But what else should the REC be doing to assist providers?
    - A la carte services
    - Connecting communities
    - Incentive payment registration assistance
  - Sustainability plan developed over next 6 months

National Changes to REC

- 90% Federal funding for all 4 years (through April 2014)
- Goal of 1958 PPCPs to Meaningful Use extended until April 2014
- Biennial evaluation spring 2011 will determine years 3 & 4 funding availability
Outstanding Questions

- What is the true value of the RECs to the provider community?
- How does this translate into a sustainable business model and price structure?
- How can we use the power of the REC to assist all providers in Arizona?
- How will RECs assist providers in Meaningful Use Stages 2 and 3?

Upcoming Events

- REC Education Series starts in February
  - February: Financing an EHR
  - March: HIPAA Security
- Western States Health-e Connection Summit & Trade Show, April 11-13, 2011
  - Regular Summit plenary sessions
  - **NEW** REC sessions and workshops

Key Messaging

- CMS Provider Meaningful Use Incentives range from $44,000 to $63,750 (eligible professionals)
- **Subsidized** REC technical services are only available for a limited time

Achieve the CMS incentive while subsidized REC services are available. Sign up NOW!
REC Resources

- Arizona Regional Extension Center  
  www.azhec.org/regionalextensioncenter.jsp
- Provider Interest Form at  
  http://azhec.org/REC.jsp
- To sign-up for REC email updates, send contact information to ehr@azhec.org
- Questions? Call AzHeC at 602-688-7200

Health Information Exchange

Progress to Date, ONC Priorities  
& Next Steps

Arizona HIE Award

Department of Health and Human Services (HHS)  
Office of the National Coordinator (ONC)  
for Health Information Technology (HIT)

Award Amount – $9,377,000
State HIE Program: Purpose

- Secure, Electronic Movement & Use of Health Information
- Nationwide HIE Interoperability
- Statewide Policy, Governance, Technical Infrastructure & Business Practices

Base Metrics – Gap Plans

- % health plans supporting electronic eligibility and claims transactions
- % pharmacies accepting electronic prescribing and refill requests
- % clinical laboratories sending results electronically
- % health departments electronically receiving immunizations, syndromic surveillance, and notifiable laboratory results
2011 Key Deliverables & Objectives

E-Prescribing
Receipt of Structured Lab Results
Patient Care Summaries

HIE Fundamental Capabilities

We propose that states pursue a gap-filling strategy, building on existing exchange in the market.

HEALTH INFORMATION EXCHANGE INFRASTRUCTURE

Aggregation and Analytic Services
Public health Reporting, Quality Measurement, Research

Value-Added Services
Patient Portal
Record Locator Service
Master Patient Index
Translation and Transformation Service

Connecting Comprehensive Interoperability Services (RHIO)

Comprehensive Interoperability Services (RHIO)

NHN EXCHANGE

Secure Routing Services (NHN DIRECT)

Openly Available Core Services: Provider, Directories, ID Assurance
Policy Support for Exchange (Providers, Labor, Health Plans, Pharmacies)
Trust Building, Privacy and Security Policies

Figure 4: Key Elements of Tennessee’s eHealth Framework
Meaningful Use Progression

Health IT-Enabled Health Reform

Stage 1
Capture data in coded format

Stage 2
Expand exchange of information in the most structured format possible

Stage 3
Focus on Clinical Decision Support for high priority conditions, patient self management, and access to comprehensive data

Current Status

• December ONC Conference
  – NW-HIN
  – Provider Directory
  – Governance
• December 29 Feedback
  – General (Phasing & Direct)
  – Technical (Direct & Provider Directory)
  – PIN Response
• Submitted January 21 – http://azgovernor.gov/hie
• Direct Pilot

Next Steps

• Plan Approval
• RFP Process
• Governance
  – Privacy & Security
  – Provider Directory
  – Lab Interoperability
  – ePrescribing
• NW-HIN
Thank you!

Arizona’s Point of Coordination

www.azhec.org
info@azhec.org
ehrt@azhec.org
602.688.7200